

CHKS Study Day

Theme: Quality of care

29 November, The Robens Suite, Guy's Hospital, London SE1 9RT

09.30 - 4.20pm with registration from 9am.

Join us at Guy's and St Thomas' NHS Foundation Trust – winners of the CHKS Quality of Care Award 2016 for a day of learning, networking and sharing best practice on some of the key issues facing NHS Trusts today around delivering quality of care for patients.

Through a mix of informative and interactive sessions, delegates will have the opportunity to listen, learn and share what good looks like and how to get there.

Why attend?

- See how Guys and St Thomas' are tackling key issues around mortality and safety and the importance of leadership
- Find out what makes a top hospital through using data and benchmarking to help drive care quality improvement
- Learn more about new emerging networks supporting hospitals
- Discover how human factors thinking can inform all aspects of healthcare

This is a **FREE** to attend study day aimed at directors of nursing, directors of quality, medical directors, operations, and/or anyone with an interest in the quality of care for patients.

We have a limited number of places available so please register your place early. You can register by visiting www.chks.co.uk/events.

We will limit places to a maximum of two per organisation.



Book online at:
www.chks.co.uk/events

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Programme

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- 09:00-09:30 **Registration and refreshments**
- 09:30-09:50 **Opening address - New emerging networks supporting hospitals**
■ Ian Abbs - *Medical Director, Guy's and St Thomas' NHS Foundation Trust*
- 09:50-10:00 **Safety pledges**
- 10:00-10:20 **What makes a top hospital?**
■ Richard Coombes - *Managing Consultant, CHKS*
- 10:20-10:30 **Q&A**
- 10:30-10:50 **Mortality and patient safety developments**
■ Dr Adrian Hopper - *Deputy Medical Director: Patient Safety, Guy's and St Thomas' NHS Foundation Trust*
- 10:50-11:00 **Q&A**
- 11:00-11:15 **Morning break**
- 11:15-11:40 **Resilience and human factors (Circle of Care)**
■ Peter Jaye, *Director of Simulation, Kings Health Partners*
- 11:40-11:50 **Q&A**
- 11:50-12:45 **Interactive session**
- 12:45-13:35 **Lunch**
- 13:35-14:00 **Leadership for quality**
■ Kate Langford, *Deputy Medical Director: Leadership & Workforce, Guy's and St Thomas' NHS Foundation Trust*
- 14:00-14:10 **Q&A**
- 14:10-14:35 ■ Mark Kinirons, *Clinical Director & Lead for Patient & Drug Safety, Guy's and St Thomas' NHS Foundation Trust*
- 14:35-14:45 **Q&A**
- 14:45-15:45 **Interactive session**
- 15:45-16:05 **Improving quality and safety at Guy's and St Thomas' NHS Foundation Trust**
■ Dr Adrian Hopper - *Deputy Medical Director: Patient Safety, Guy's and St Thomas' NHS Foundation Trust*
- 16:05-16:20 **Last Q&A and close**
■ Kate Langford, *Deputy Medical Director: Leadership & Workforce, Guy's and St Thomas' NHS Foundation Trust*

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