

# **Admissions Analyser**

Service quality and efficiency



"CHKS is helping to support our clinical governance work very effectively. What makes them different is the extremely good access to and interaction with the dedicated CHKS consultant. It is a valuable addition to the excellent CHKS clinical benchmarking system."

Chief Operating Officer/Deputy Chief Executive, North Cumbria University Hospital NHS Trust

## The Challenge

Commissioners need robust and accurate information that they can reply on when making decisions about healthcare provision in their area. With the right data analysis tools - weighted correctly for demographic differences, commissioners can have confidence they are choosing the most appropriate mix of care to satisfy local needs efficiently.

#### The CHKS Solution

Admissions Analyser is a new web-based programme that tracks elective and emergency admissions and shows 'actual' versus 'expected' admissions - summarising the value of any variance to show potential cost savings. The programme uses PCT data to provide a reliable source of information for informing planning and delivery of commissioned services.

Admissions Analyser is a unique programme designed to identify opportunities for cost reduction and service improvement, helping to ensure that the right services are being delivered locally in the most efficient way.



**Example screenshot of Admissions Analyser** 

"This unique and powerful tool gives users the ability to adjust population factors such as age and deprivation in real time – by every condition, procedure and HRG - to provide the most accurate view of admissions."

**CHKS** 

#### **Benefits**

- Quickly see the potential cost-savings in your local area
- Ensure the most appropriate services are being delivered in the most efficient way
- Pinpoint the elective services that may be suffering from disruptions due to a higher volume of emergency admissions
- Inform service redesign
- Identify opportunities to improve processes and practices
- See where service development may be required to satisfy local needs e.g. where elective procedures are much lower than expected
- Detect emerging local population trends and health issues
- Compare variances to other PCTs.

### **Key Features**

- Shows actual versus expected admissions based on population
- Analyses data by elective and non-elective admissions
- Analyses data by procedure, HRG or condition
- Reports variances by number of admissions and financial value
- Provides further analysis into causes of high variance e.g. procedure and cost
- Adjusted to reflect age and deprivation of local population
- Fast and easy to use with the results displayed at the touch of a button.

CHKS, part of Capita plc, is a provider of healthcare intelligence and quality improvement services. In the last 23 years it has worked with 374 healthcare organisations worldwide. With 70 per cent of acute healthcare providers in the UK choosing CHKS to support them on their improvement journey, CHKS has the skills and know-how to boost quality, cost and delivery performance.