

David Hall

CEO

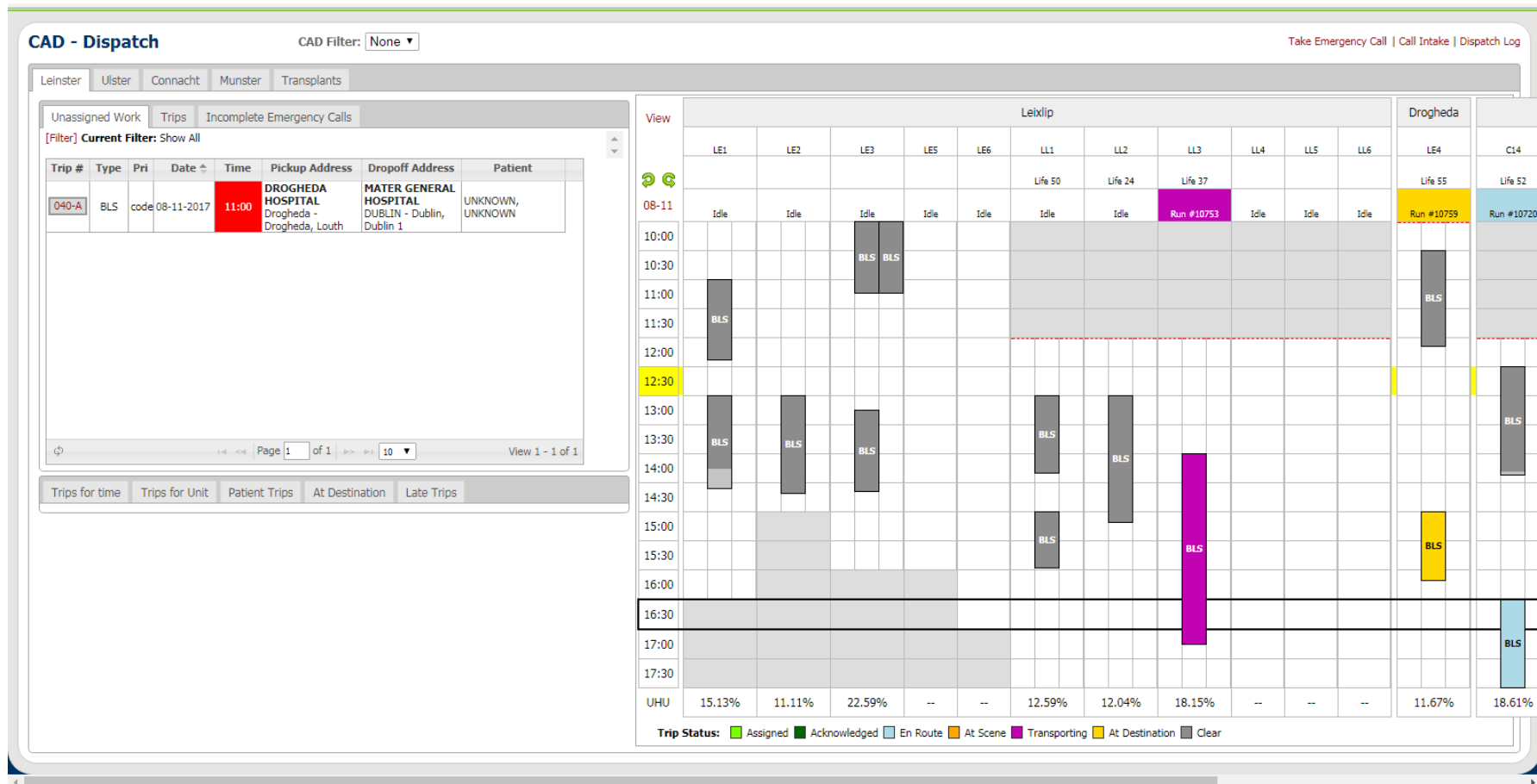
Lifeline Ambulance Service

OUR QUALITY JOURNEY

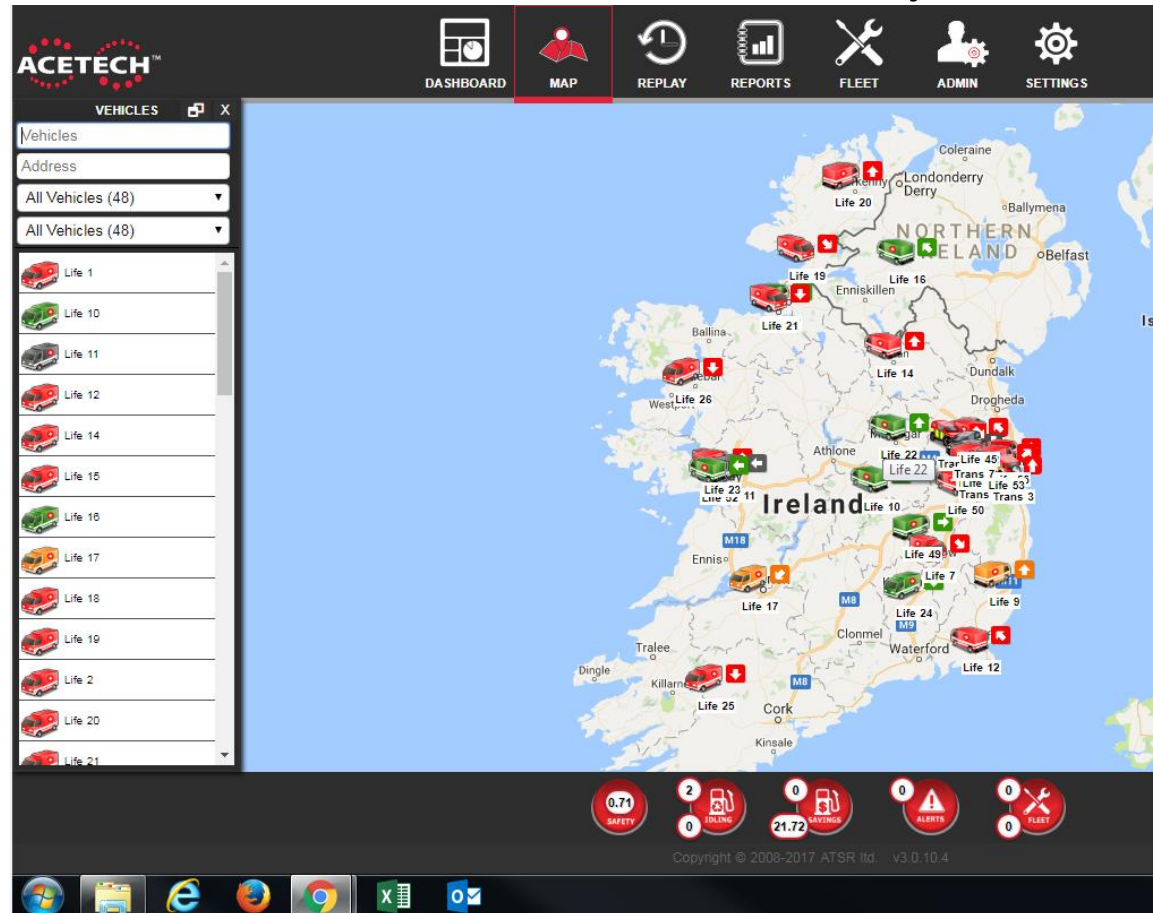
Quality Improvement Journey

- Buy in
- Persuade team this was not a tick box exercise
- Value is using quality structure
- Review, challenge and change
- Last inspection
- Invested in technology to assist business, quality and reduce risk

CAD GRID: Secure data sent to ambulances



Each Vehicle tracked, showing location, speed, blue light activation, fuel, battery levels etc



Risks re equipment check list and vehicle condition report

The screenshot shows a web browser window with the URL `lifeline-ie.traumasoft.com/main.php?a=formbuilder:display&form_id=64`. The browser's address bar and bookmarks are visible at the top. The main content is a form titled "End of Shift Checklist".

End of Shift Checklist

Vehicle Checks (Green background)

Date: Time: Vehicle:

NAME 1: NAME 2:

Vehicle (Orange background)

	Done
<input type="checkbox"/>	<input type="checkbox"/>
Vehicle Washed	<input type="checkbox"/>
Cab Cleaned	<input type="checkbox"/>
Rubbish Removed	<input type="checkbox"/>
Behind seats Cleaned out	<input type="checkbox"/>
Door Bins Emptied	<input type="checkbox"/>
All Saloon surfaces wiped down	<input type="checkbox"/>
Floor swept & Moped out	<input type="checkbox"/>
Vehicle placed on charge	<input type="checkbox"/>

Base (Yellow background)

	Done
<input type="checkbox"/>	<input type="checkbox"/>
Place Absorb on any oil spills	<input type="checkbox"/>
Ambulance bay floor clear of rubbish	<input type="checkbox"/>
Fire Exits Clear of Obstructions	<input type="checkbox"/>
Pressure washer stored away neatly	<input type="checkbox"/>
All shutters closed (Late Crew)	<input type="checkbox"/>
Lights & Heaters turned off (Late Crew)	<input type="checkbox"/>

Kitchen / Battery Room (Blue background)

	Done
<input type="checkbox"/>	<input type="checkbox"/>
Sink Area clean & Tidy	<input type="checkbox"/>
Cutlery & Crockery Clean, Dried & Put Away	<input type="checkbox"/>
All Tablets & Radios on charge	<input type="checkbox"/>
Lifepak Batteries on charge	<input type="checkbox"/>

Staff profile. Compulsory certification, out of date report, can not assign to call

Traumasoft - Lifeline Ireland Welcome: Sean McGrath Employee #: 0106 Today is 8 November, 2017 16:52

Admin Home - Billing - Dispatch - Scheduling - Human Resources - Virtual Classroom - ePCR - Fleet Maintenance - Inventory Control - Marketing Tools - Website Mgt - C.A.R.E.® - Reporting - System Mgt - Support - My Portal - Logout

Employee Profile

Basic Information

Employee Name : Employee PIN# : Date of Birth :

Employee Level : EEOC : Medical License : Station :

Driver Information

Drivers License # : Expiration : Country Registered : Fuel Pin # :

Chauffeur Endorsement :

Driving Restrictions :

Employment Information

Supervisor : Default HR Reviewer: Probation Ends On :

Use Mandatory List : Exclude from Step Reviews :

Hire Date : Seniority Date : Resignation Date : Last Review Date :

Re-Hire Date : Full-Time Hire Date : Full-Time Insurance Date : Part-Time Hire Date :

Termination Date : Termination Reason :

Payroll Information

Hourly Wage : Salary : Salary Level :

Imported Hours Worked: Paycode : Payroll Earning Dept : Schedule Template :