### David Hall CEO Lifeline Ambulance Service

**OUR QUALITY JOURNEY** 



#### Quality Improvement Journey

- Buy in
- Persuade team this was not a tick box exercise
- Value is using quality structure
- Review, challenge and change
- Last inspection
- Invested in technology to assist business, quality and reduce risk

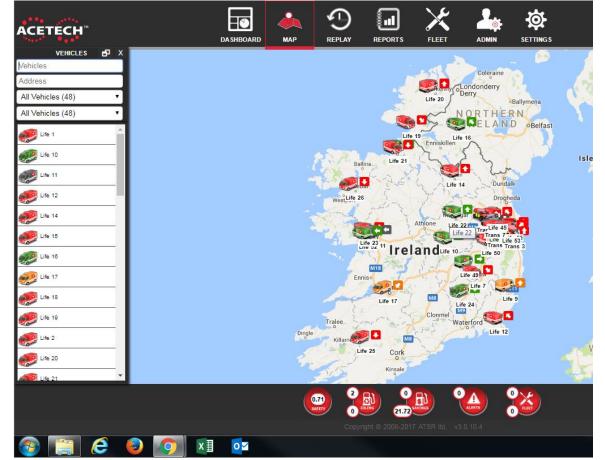


#### CAD GRID: Secure data sent to ambulances

inster Ulster Connacht Munster Transplants														
Unassigned Work Trips Incomplete Emergency Calls	View						Leixlip						Drogheda	
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	UHU	15.13%	11.11%	22.59%			12.59%	12.04%	18.15%				11.67%	18.6

## Each Vehicle tracked, showing location, speed, blue light activation, fuel, battery levels etc

Lifeline



### Risks re equipment check list and vehicle condition

*Lifeline ambulance service* 

report

☆ 🗵 : ← → C ① lifeline-ie.traumasoft.com/main.php?a=formbuilder:display&form\_id=64 ★ Bookmarks 🚧 VHI PVS ի St. James's Hospital - 🔅 ACETECH 🌓 Epic Dispatch 🌾 Traumasoft 📕 🏠 Live Arrivals and Stati 🐹 Eircode | Location Co 🧿 NHS Couch to 5K: we 🛄 Hospital Login :: Lava Other bookmarks End of Shift Checklist ehicle Checks Vehicle Date Time Select a Vehicle NAME 1 NAME 2 Select an Employee Select an Employee . ehicle Done /ehicle Washed Cab Cleaned ubbish Removed ehind seats Cleaned out oor Bins Emptied All Saloon surfaces wiped down oor swept & Moped out ehicle placed on charge Base Done Place Absorb on any oil spills Ambulance bay floor clear of rubbish Fire Exits Clear of Obstructions Pressure washer stored away neatly All shutters closed (Late Crew) Lights & Heaters turned off (Late Crew) Kitchen / Battery Room Done Sink Area clean & Tidy Cutlery & Crockery Clean, Dried & Put Away All Tablets & Radios on charge Lifepak Batteries on charge

# Staff profile. Compulsory certification, out of date report, can not assign to call

				Traumasoft - Lifeline Ireland		welcome, boar neoraan employee	e #: 0106 Today is 8 November, 2017 16
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-Basic Information —							
Employee Name : A N Other	Employee PIN# :	Date of Birth :					
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Driver Information —							
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