



Introduction and update from CHKS

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CAPITA

Healthcare Decisions

powered by



in 2017



CHKS

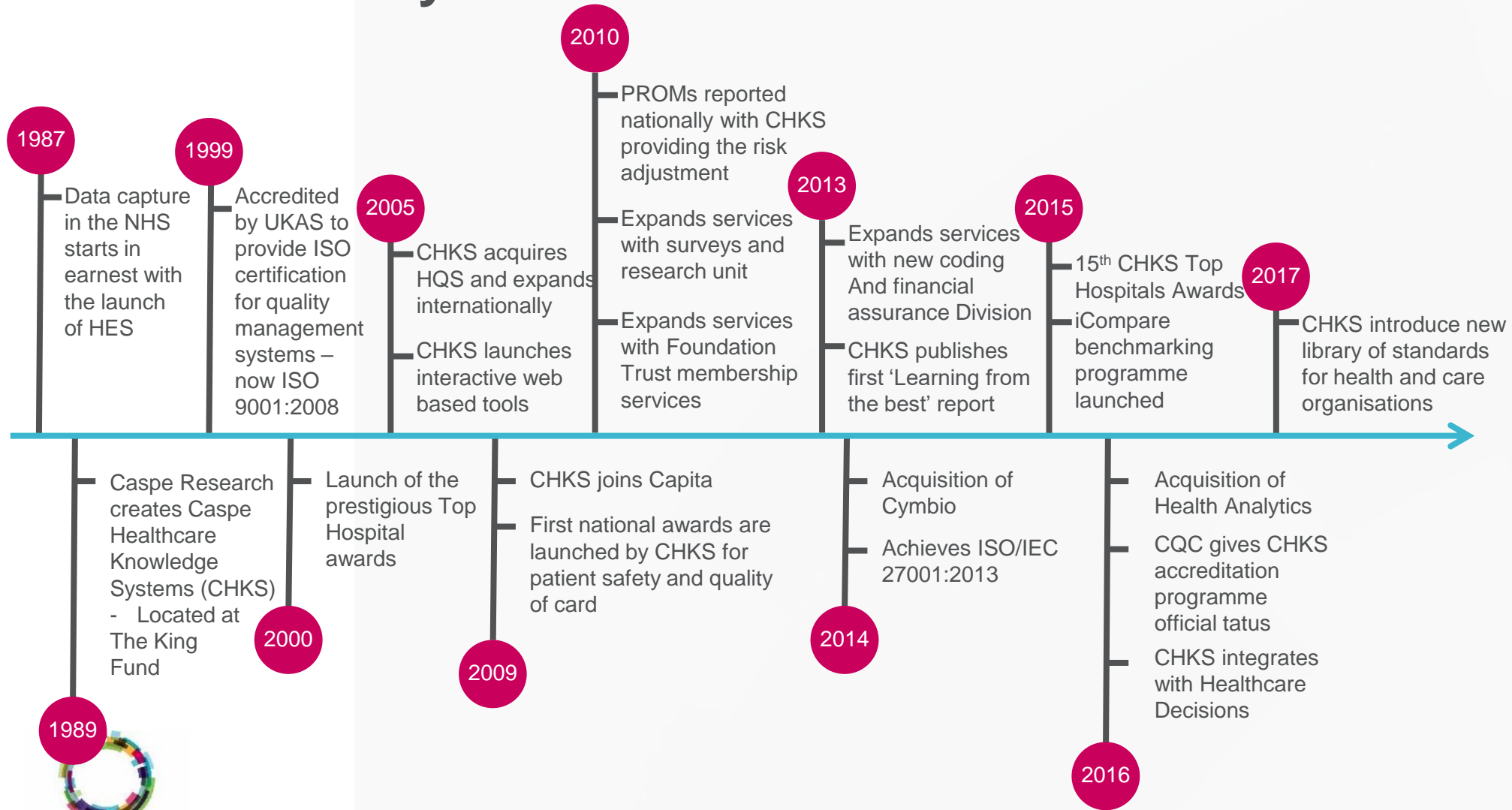
- **Clinical coding and data quality** – ensure data used for payment and decision making is accurate
- **Healthcare analytics and benchmarking** – identify what to improve and model the impact of change at patient, organisation and population level
- **Care quality, assurance and accreditation** – work to the latest international standards of best practice within a proven framework of continuous improvement

Supporting healthcare organisations in over 20 countries for more than 27 years



We provide independent assurance of service quality and safety on 245 health and care provider sites

The CHKS Story



Our assurance and accreditation services

- Accreditation provides quality assurance and a framework for improvement for your organisation and services
- CHKS has been delivering accreditation services in the UK and overseas for over 25 years
- Our CHKS accreditation programme is **specifically** designed for healthcare organisations
- We also offer ISO certification for healthcare providers
- We run accreditation programmes with: hospitals, mental health services, primary and community healthcare services, care homes cruise ships and hospices
- CHKS is recognised as a CQC 'Official Information Source' due to credibility and quality of healthcare standards and services provided

Our coverage in Europe

Current Accounts:

UK – 40 accounts

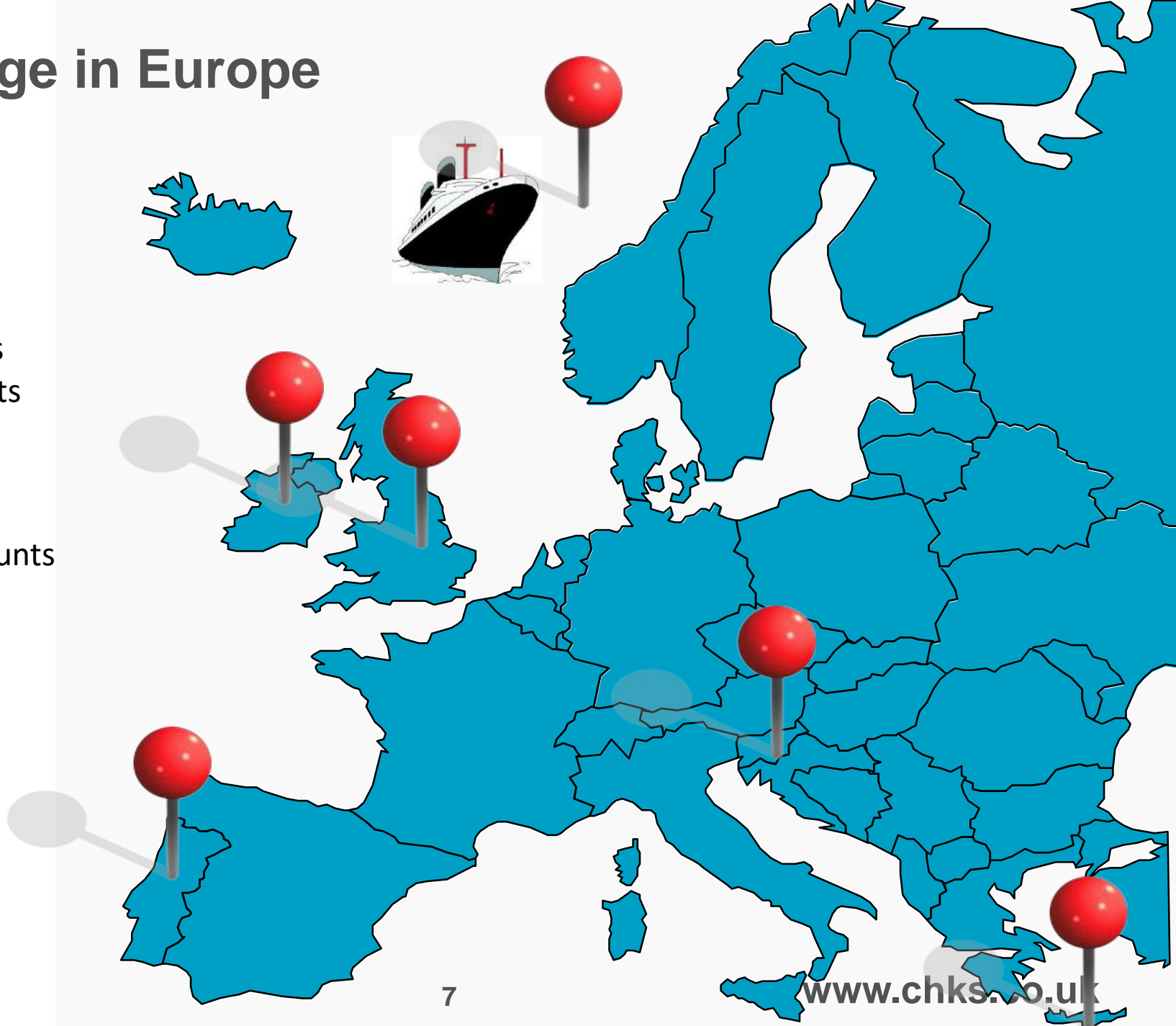
Ireland – 29 accounts

Portugal – 13 accounts

Cyprus – 3 accounts

Slovenia/Croatia – 2
accounts

Cruise Ships – 2 accounts



CHKS Assurance & Accreditation in Ireland

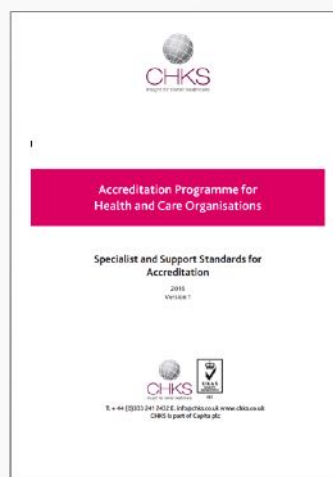
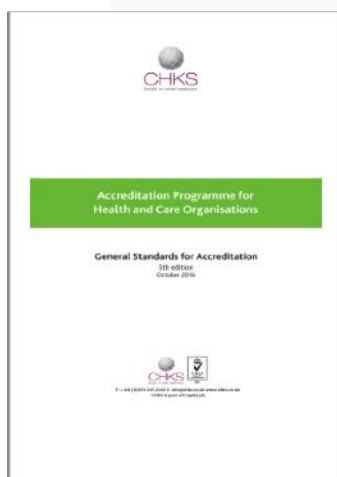


- Addiction treatment centres
- Hospitals
- Imaging services
- Ambulance services
- General practice/ primary care clinics
- Hospices

Standards Development



- General Standards for Accreditation 2016 v1
- Specialist and Support Standards for Accreditation 2016 v1



New clients in 2017

- Ambulance Service
- Paediatrics service in NHS Trust
- Specialist oncology service
- New specialist client in Croatia
- New private hospital

Care Quality Commission



Shaping the future

CQC's strategy for 2016 to 2021



How CQC monitors, inspects and regulates NHS trusts

June 2017

How we take accreditation schemes into account

A trust may participate in certification schemes for some of its clinical services. These are more commonly known as accreditation schemes.

A trust's participation in accreditation schemes is reflected in the well-led key question at provider level as evidence of a commitment to quality improvement and assurance. Achieving accreditation under a specific scheme is reflected in the effective key question for the relevant core service.

We will only use an accreditation scheme in this way if it meets key quality standards that assure us of its quality and rigour.

Reducing CQC inspection activity

We will use accreditation schemes that relate to a particular core service to inform, and in some cases reduce, our inspection activity. We only do this if we are assured that a scheme meets quality standards and:

- there is adequate uptake among NHS trusts, to enable benchmarking
- the scheme's standards can be mapped to, and cover the breadth of, CQC's assessment framework.

The Health Quality Improvement Partnership (HQIP) helps to develop and support accreditation schemes that enable CQC to use them as part of our regulation. A list of approved accreditation schemes is available and updated regularly.

- CHKS are an Official Information Source
- CQC will ask about accreditation in your Provider Information Request (PIR)
- A trust's participation in accreditation schemes is reflected in the **well-led** key question at provider level as evidence of a commitment to quality improvement and assurance.
- Achieving accreditation under a specific scheme is reflected in the effective key question for the relevant core service.
- Demonstrates existing commitment to quality improvement



CHKS
Insight for better healthcare

Surveys and Awards

	2014	2015	2016	2017
Surveys	33	30	29	34
Focused resurveys	1	3	3	2
Monitoring /Surveillance visits	41	36	42	40
Accreditation awards	30	28	29	28 (to Oct 17)

Quality monitoring



CHKS Quality Improvement Award

- Winner announced at the Top Hospital Award ceremony, in One George Place, London, May 10th
 - VHI Swiftcare, Dublin
 - Runners up
 - Braga Hospital, Portugal
 - Cuan Mhuire, County Limerick

