

CHKS live – Release Document

Release date: 18/1/2021

Comprehensive upgrade of CHKS Market Intelligence programme.



Market Intelligence Programme

CHKS is delighted to launch a major programme update for the Market Intelligence (MI) tool. The market intelligence programme is designed for providers of services to be able to interpret HES data for the demand and delivery of outpatient and admitted activity across the commissioner / provider platform, identifying the associated risks and with the ability to develop services and engage with commissioners on referral patterns and the drivers behind these patterns.

This latest release sees a step change in the way the tool can be used to manipulate data. The programme has been migrated to the CHKS Elastic Search environment in line with other programmes. This has supported the development of a new user interface with added functionality and additional analysis options to help providers monitor, analyse and understand commissioning activity in both local and wider markets.

If you are an existing CHKS Market Intelligence client, you will automatically be upgraded. If you are interested in more information about this Programme, please contact your CHKS consultant or e-mail info@chks.co.uk.

Updated User Interface

The programme has been completely re-written to significantly enhance the user experience, with additional features including:

- Clearer navigation
- Additional heatmap view
- Extended use of maps
- Easy report creation
- Extended bookmark feature.

Additional Analysis Options

In addition to changes to the user interface the type of analysis available to users has also been significantly extended. These additional analysis options are detailed below.

- Market Share can now be defined by and Hospital and GP as well as CCG and Provider organisation
- Users of multi-site organisations can view activity at Hospital rather than organisation level and the data is returned at the chosen level
- Users can apply filters at any level allowing users to customise analysis, such as for service areas, age groups or clinical groups (CCS, HRG, Diagnosis, Procedure)
- Show by facility allows for results to be displayed at multiple levels, for example, by CCG and specialty or age
 - It possible to cluster these fields into groups to create service areas or age groups
 - Users can limit the number of rows displayed based on the sorted column.

The next planned release is scheduled for March 2021.